

DOOSAN

Service Letter

Doosan purchased Bobcat Company from Ingersoll-Rand Company in 2007. Any reference to Ingersoll-Rand Company or use of trademarks, service marks, logos, or other proprietary identifying marks belonging to Ingersoll-Rand Company in this manual is historical or nominative in nature, and is not meant to suggest a current affiliation between Ingersoll-Rand Company and Doosan Company or the products of either.

Bulletin:	40006	
Date:	07 April 2009 Revised (10-12)	
Product:	Compressors	
Subject:	Cummins Diagnostic Tool	

COMPRESSORS AFFECTED:

MODELS

9-215 / 9-235 / 9-270 / 9-300 / 10-370 / 10-425 / 10-455 / 12-235 / 17-235 / 21-215 / P 425 / P 1600 / HP 375 / HP 675 / HP 750 / HP 915 / HP 935 / HP 1300 / HP 1600 / MHP 825 / NHP 1500 / XP 375 / XP 750 / XP 825 / XP 1000 / XP 1050 / XP 1400

GENERAL INFORMATION:

This release concerns the basic diagnostic tool for Cummins electronic engines.

PARTS:

Diagnostic Tool (QC5100) 46518098 Hardware



NOTE:

- PowerSpec CE reads Cummins engine configuration settings
- PowerSpec CE transfers a HotSpec created by the PowerSpec PC application to your Cummins engine
- PowerSpec CE reads active and inactive faults
- PowerSpec CE clears inactive faults
- PowerSpec CE reads and resets vehicle trip data
- QuickCheck CE reads electronic engine and vehicle subsystem data
- QuickCheck CE reads engine/vehicle operating parameters
- QuickCheck CE reads and stores active and inactive faults
- QuickCheck CE reads and stores dataplate information
- Stored information on the QC5100 handheld computer can be downloaded to a PC with an ActiveSync[®] operation
- Operating parameters displayed by QuickCheck CE can be changed using QC Configurator

This pages left intentionally blank



User's Guide

Copyright © 2007 Cummins Inc. All rights reserved. No part of this documentation may be reproduced or transmitted in any form or by any means or used to make any derivative work (such as translation, transformation, or adaptation) without express written consent from Cummins Inc.

Windows CE is a registered trademark of Microsoft.

Cummins Inc. reserves the right to revise this documentation and to make changes in content from time to time without obligation on the part of Cummins Inc. to provide notification of such revision or changes.

Cummins Inc. makes no representations or warranties that the documentation is free of errors. The documentation is provided on an 'as is' basis.

DISCLAIMER

POWERSPEC CE AND QUICKCHECK CE SOFTWARE, REFERRED TO HEREAFTER AS COVERED CODE, IS PROVIDED UNDER THIS LICENSE ON AN "AS IS" BASIS. WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES THAT THE COVERED CODE IS FREE OF DEFECTS, MERCHANTABLE, FIT FOR A PARTICULAR PURPOSE OR NON-INFRINGING. LICENSEE BEARS THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE COVERED CODE. SHOULD ANY COVERED CODE PROVE INEFFECTIVE IN ANY RESPECT, LICENSEE SHALL ASSUME THE COST OF ANY NECESSARY SERVICING, REPAIR OR CORRECTION. THIS DISCLAIMER OF WARRANTY CONSTITUTES AN ESSENTIAL PART OF THIS LICENSE. NO USE OF ANY COVERED CODE IS AUTHORIZED HEREUNDER EXCEPT UNDER THIS DISCLAIMER. LICENSEE AGREES NOT TO TRANSLATE, REVERSE ASSEMBLE, REVERSE COMPILE, ADAPT, TRANSLATE, ALTAR, MODIFY, OR CHANGE IN ANY WAY THE LICENSED SOFTWARE OR ANY UPDATE THERETO WITHOUT THE PRIOR WRITTEN AUTHORIZATION OF CUMMINS. LICENSEE AGREES THAT UNDER NO CIRCUMSTANCES SHALL LICENSOR BE RESPONSIBLE FOR DAMAGES. WHETHER DIRECT, ANY INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE, STEMMING FROM LOSS OF USE, DATA, PROFITS OR OTHER LOSSES RESULTING IN WHOLE OR IN PART FROM LICENSEE'S INSTALLATION OR USE OF THE COVERED CODE. BY ITS INSTALLATION OF THE COVERED CODE, LICENSEE AFFIRMS ITS ACCEPTANCE OF THE ABOVE DISCLAIMER AND RELEASES LICENSOR, ITS SUBSIDIARIES AND ITS AFFILIATES FROM ANY AND ALL CLAIMS FOR DAMAGE STEMMING EITHER FROM LICENSEE'S INSTALLATION OR USE OF THE COVERED CODE.

Table of Contents

Caution			
Welcome			
Introduction to QC5100 Handheld			
Starting a QC5100 Application8			
Introduction to Windows CE			
Command Bar10			
Popup Menus			
Stylus and Taps			
Control Panel			
About Your OC5100 Handheld 12			
Touch Screen			
Stylus			
LED's			
Display			
Contrast			
Speaker			
Memory			
Kevpad			
Reset Button			
USB Connector			
Battery Charging			
ActiveSync			
PC Requirements			
Installing OC5100 PC Software			
Installing the USB Driver for ActiveSvnc			
Transferring Files via ActiveSvnc			
Introduction to PowerSpec CE			
Activating POWERSPEC CE 26			
Main Menu Screen			
Trip Screen 28			
Read/ Reset Faults 29			
Read Feature Settings			
Data Plate 31			
Edit Data Plate			
Transfer HotSpec Option			
Install and License PowerSpec PC			
Register the OC5100 Handheld Computer			
Browse Engine Reports			
Configuration Options			
About Screen			
POWERSPEC CE Basic Tutorial			
Installation			
Data			

Formats	41
Introduction to QUICKCHECK CE	42
Activating QUICKCHECK CE	42
Equipment Screen	42
Fault Screen	46
Monitor Screen	48
Trip Screen	48
Switching Between Datalinks	49
Review Mode	49
Launch Configurator	51
Units Selector	52
About Screen	52
QUICKCHECK CE Basic Tutorial	53
QC CONFIGURATOR	56
Parameter List	56
Faults Selector	57
Subsystem Screens	57
Menu Options	58
Help Screens	59
Parameter Identifier Description Screen	60
QC CONFIGURATOR Basic Tutorial	62
SyncReports	63
Transfer Mechanism	64
Data	64
Location	65
Formats	65
System Specifications	67
Physical	67
Environmental	67
Hardware	67
Battery	68
Troubleshooting and Technical Support	68
Warranty	69
Products Warranted	69
Warranty	69
Return Policy	70
Appendix A: Maintaining Your OC5100 Handheld	71
Datalink Cable Storage	71
Care	71
Appendix B: Frequently Asked Ouestions	72
ActiveSync Problems	73
PowerSpec CE Installation Problems	74
POWERSPEC CE Hardware Problems	75
POWERSPEC CE Application Problems	75

QUICKCHECK CE Installation Problems	. 76
QUICKCHECK CE Hardware Problems	. 77
QUICKCHECK CE Application Problems	. 77
Appendix C: Fault Codes	79
SAE J1587* and J1939 Failure Mode Identifiers (FMI)**	. 80
Appendix D: Glossary	81
Appendix E: Connector Pin-outs	83

Caution

- Do not attempt to service the QC5100 Handheld yourself. Do not disassemble, modify, drop, puncture, mutilate, solder, or alter the device. Always follow the installation instructions closely.
- Do not expose the device to temperatures in excess of 60° C (140° F). When heated to excessive temperatures, battery cell could explode or vent, posing a risk of fire. While a recharging battery will normally feel warm to the touch, a damaged pack may produce extreme heat or give off a burning odor. Use only the specified charger to charge the battery.
- Before you clean your QC5100 Handheld, disconnect the device from the vehicle, electrical outlet power, or person computer. Clean your handheld device with a soft cloth dampened with water. Do not use liquid or aerosol cleaners. Do not use abrasive cleansers or materials on the screen they may cause scratches.

Welcome

We thank you for purchasing a Cummins QC5100 Handheld Computer for Automotive and Industrial vehicle and diesel engine applications. It is our hope that this device will add value to your already valuable Cummins engine by giving you the ability to read engine and vehicle subsystem information quickly and conveniently. It is not intended to replace the Cummins INSITETM tool. It has limited functionality compared to INSITETM, but offers the advantage of being more portable, affordable, and convenient for basic engine and vehicle subsystem data gathering.

The QUICKCHECK CE application communicates with the engine ECM (electronic control module) component, as well as other vehicle subsystem components that broadcast on the SAE J1939 or J1587 datalink(s).

The POWERSPEC CE application communicates with an engine ECM on the SAE J1939 or J1587 datalink(s). The POWERSPEC CE application is designed to work with late-model Cummins automotive engines (ISB, ISC, ISL, ISM, and ISX).

Additionally, QUICKREPORT office software may be purchase to present easy-to-read reports from the POWERSPEC CE trip data.

To transfer data from the QC5100 Handheld Computer to a PC requires version 4.5 of the Microsoft ActiveSync® synchronization technology software (included on the installation CD). If your software is an earlier version, update it to the latest version without cost at the Microsoft web site:

http://www.microsoft.com/windowsmobile/downloads/activesync45.mspx

Introduction to QC5100 Handheld

When you first power on the Cummins QC5100 Handheld Computer, the QC5100 User Interface screen will be launched.



PowerSpec QuickCheck



CUMMINS INC. **(****7* 9:09 QC5100

Figure 1 – QC5100 User Interface

Starting a QC5100 Application

You have several options that can be selected from the QC5100 User Interface:

- To start the POWERSPEC CE application, simply tap the • PowerSpec icon on the screen or use the numeric key "1" on the keypad.
- To start the QUICKCHECK CE application, simply tap the ٠ QuickCheck icon on the screen or use the numeric key "2" on the keypad.
- To close the QC5100 User Interface and enter into the Windows ٠ CE User Interface, tap the Close icon on the screen or use the numeric key "9" on the keypad.



Introduction to Windows CE

The QC5100 Handheld Computer is powered by Microsoft® Windows® CE, an operating system designed for mobile devices. Windows PC users will find a familiar look and feel to the user interface of Windows CE-based devices.



Figure 2 – Windows CE User Interface

The Windows CE environment provides users with the tools necessary to access files, run applications, and change settings. Windows CE includes the following user interface features:

Command Bar

Use the command bar (also referred to as the taskbar) at the bottom of the screen to perform tasks within applications. The command bar includes menu names, functions, and the Input Panel icon, when needed. To see the name of an icon, tap and hold the stylus on the icon. To cancel the action, drag the stylus off the icon.

Popup Menus

Tap and hold an item to see a pop-up menu containing a list of actions that can be performed. Pop-up menus allow quick and easy access to the most common actions. When the menu appears, tap the action to be performed. To cancel the menu, tap anywhere on the screen outside the menu.

Stylus and Taps

The stylus replaces the mouse in the Windows CE environment and is used as follows:

Тар	Touch the screen once with the stylus to select options, close applications, or launch menus from the taskbar.
Double Tap	Touch the screen twice with the stylus to launch applications.
Drag	Hold the stylus on the screen and drag across the screen to select text and images.
Tap and hold	Tap and hold the stylus on an icon to see a list of actions available for the item. On the pop-up menu that appears, tap the action to be performed.

Control Panel

The Windows CE Control Panel can be used to configure and customize the settings of the QC5100 Handheld Computer. Use the Control Panel for such tasks as changing the speaker volume, adjusting the display, or monitoring the battery level.



Figure 3 – Control Panel

To launch the Control Panel, tap the **Start** button in the Command Bar. Next tap **Settings**. Then tap **Control Panel**.



About Your QC5100 Handheld

This section will introduce some of the basic components of the QC5100 Handheld Computer, including its display, memory, and keypad.



Figure 4 – Front View

Touch Screen



Figure 5 - Touch Screen Calibration

Use the touch screen to enter information into the device. If the device is not responding properly to presses on the touch screen, a recalibration may be required. Press and hold the Shift and Power keys for approximately four seconds to launch the Touch Screen Calibration screen.

Stylus

Use the stylus to draw or tap on the touch screen. To remove the stylus, pull it straight up and out of the holder. Make sure to return the stylus to its holder when not in use.

LED's

The orange LED indicates the status of the battery-charging circuitry. The green LED indicates the status of the datalink.

Display

The QC5100 Handheld Computer contains a 3.8" LCD display with a resolution of 240 x 320 pixels. The device is a monochrome LCD. The backlight of the LCD can be shut off to preserve power. Press and hold the Power key for approximately one second to toggle the backlight on and off.

Display Properties ? OK ×
Appearance Backlight Contrast
To adjust the contrast, drag the slider.
Light Dark
🎊 🔍 Displa 🗑 🕼 12:05 PM 💯 🖳
Figure 6 – Display Properties

Contrast

If the monochrome LCD isn't viewable, its contrast may need to be adjusted. Press and hold the Shift and Power keys to launch the Contrast Control Panel. The unit will beep to acknowledge that the Control Panel is running. The Left and Right Arrow keys can then be used to adjust the contrast.

Speaker

Volume & Sounds Pro ? OK 🗙
Volume Sounds
Soft
Enable sounds for:
 Events (warnings, system events) Applications Notifications (alarms, reminders) Key clicks:
🔿 Soft 🔘 Loud
✓ Screen taps: ○ Soft ● Loud
🏹 🧶 Volum

Figure 7 - Volume & Sounds Properties

The QC5100 Handheld Computer includes a front-facing speaker with a sound pressure level of 70 dB. Use the Volume & Sounds Control Panel to configure the speaker settings. Move the slider to select the desired volume level. The sounds associated with different system events can also be adjusted.

Memory

RAM

The QC5100 Handheld Computer contains 64 MB of RAM (Random Access Memory). Approximately half of this memory is used by the Operating System. The remaining part of the memory is used to run applications. To launch an application, tap **Start**, then tap **Start** > **Programs**, and then select the application. When a new application is launched, the previous application does not need to be closed. Windows CE will manage this memory automatically.

Flash Memory

The QC5100 Handheld Computer contains 32 MB of Flash memory. Part of Flash memory contains the Windows CE Operating System and device-specific files installed at the factory. These files cannot be deleted or accidentally lost from the system.



The remaining part of Flash memory is allocated to the Onboard Flash Drive, an internal drive that can be used to store critical nonvolatile files. To access the drive, double-tap **My Device**, and then double-tap **OnBoard Flash**.

Keypad



Keypad Layout

The QC5100 Handheld Computer features a keypad consisting of twenty keys, as shown in Figure 9 – Keypad Layout. The keypad includes the following:

- Arrow Keys
- Numeric Keys
- Tab
- Enter
- Backspace
- Shift
- Power
- Reset button

Power Key

The Power key is used to turn the unit on and off. When the Power key is pressed to turn the unit off, the QC5100 Handheld Computer actually enters Suspend mode. In Suspend mode, the unit continues to supply power to all memory, but turns off power to most hardware. This feature is designed to prolong battery life. When the Power key is pressed to turn the unit back on, the unit exits Suspend mode.



The Power key can be used to generate shortcuts to various QC5100 Handheld Computer functions. These shortcuts are as follows:

Toggle Backlight. Press and hold the Power key for approximately one second to toggle the backlight on and off.

Calibrate Touch Screen. Press and hold the Shift and Power keys for approximately four seconds to launch the Touch Screen Calibration screen.

Adjust Contrast. Press the Shift and Power keys briefly to launch the Contrast Control Panel.

Reset Button

A reset may become necessary when the device no longer responds to a tap or button press. For example, the device may require a reset after the battery power drops below a critical level. The three types of resets include:

- Soft Reset
- Hard Reset
- Full Reset

Soft Reset

This is comparable to restarting a Windows PC. It reboots the operating system and preserves any saved data. Press and release the Reset button to perform a Soft Reset.



Hard Reset

In cases where the internal RAM is corrupted to the point that the unit will not boot, it may be necessary to perform a Hard Reset. Hold down the Power key while pressing and releasing the Reset button to force a Hard Reset. The following dialog should appear on the screen:



Figure 10 – Erase All Data

Press the Up Arrow key to continue with the Hard Reset. If any other key is pressed, the unit will perform a Soft Reset. Note: Files stored in the *OnBoard Flash* folder are NOT erased by a Hard Reset.

Full Reset

To restore a unit to its factory defaults, a Full Reset is required. A Full Reset will erase all of RAM as well as the Windows CE Registry. The Registry is a database stored in Flash memory that contains system information, including:

- 1. Touch Screen calibration data
- 2. Contrast settings (monochrome units only)
- 3. Brightness settings

To force a Full Reset, press and hold the Shift and Power keys while pressing and releasing the Reset button.





Figure 11 – USB Cable

The QC5100 Handheld Computer includes a proprietary cable for connecting it to a standard USB port on a Windows PC. The USB cable is used for charging the internal battery, as well as for establishing an ActiveSync connection between the QC5100 Handheld Computer and a PC.

Battery Charging

The QC5100 Handheld Computer contains a non-removable Lithium

Ion soft-pack cell with built-in protection circuitry. It has a battery life of approximately 10 hours (depending on usage). Launch the Power Properties Control Panel to change the settings which affect battery life. When connected to a PC via the USB cable, the battery will recharge in eight hours. If DC power is used, the battery will recharge in four hours. The orange LED on the front of the unit will indicate when the unit is charging.

Power Properties ? OK ×
Battery Schemes Device Status
Power Scheme:
Battery Power
Switch state to <u>U</u> ser Idle:
After 1 minute
Switch state to System Idle:
After 3 minutes
Switch state to Suspend:
After 5 minutes
🐉 🗞 Power 🛞 💕 10:22 PM 💯 🖷

Figure 12 – Power Properties

ActiveSync

ActiveSync is a feature of Windows CE Services that manages data synchronization between the QC5100 Handheld Computer and a Windows PC. Use ActiveSync to back up and restore device data or copy files between the device and the PC.

PC Requirements

Windows XP Media Center Edition; Windows XP Professional 64-Bit Edition (Itanium); Windows XP Service Pack 1; Windows XP Service Pack 2; Windows XP Tablet PC Edition.

Installing QC5100 PC Software

To install your QC5100 PC Software, please follow the instructions below:

- 1. Insert the QC5100 Application Suite CD into your CD ROM drive.
- 2. Find and run the installation file called: **QC5100 Application Suite Install.exe**
- 3. Follow the instructions on the screen
- 4. When the installation program is ready, please start the application called SyncReports by clicking:
 Start→All Programs→Cummins→QC5100 Application Suite→Launch SyncReports
- 5. This will launch the installation program for Microsoft Active Sync, unless it was already installed, please follow the instructions on the screen. When the installation is complete, please connect your QC5100 device to your PC using the USB connector.
- 6. The PC will now automatically recognize the device as a USB serial device but it still needs to install some drivers. Please follow the instructions on the screen and choose to automatically find and install drivers for the device.
- 7. After the drivers are installed, you are ready to synchronize the QC5100 device with the PC. Do this by simply disconnecting and then reconnecting the USB cable between the QC5100 device and the PC. This will automatically start the SyncReport application, which will handle the synchronization and possible updates of the QC5100 software.



Installing the USB Driver for ActiveSync

The appropriate USB driver from the companion CD must be installed on the PC. If the driver isn't installed, ActiveSync will not be able to communicate with the QC5100 Handheld Computer. Make sure the QC5100 unit is running. Connect the QC5100 Handheld and the PC with a USB cable. The PC should then launch the *Found New Hardware Wizard* dialog.



Figure 13 - Found New Hardware Wizard

Select the *Install from a list or specific location (Advanced)* option. Then click *Next*.

		7
s Se ∎P ha	lect the manufacturer ve a disk that contains	and model of your hardware device and then click Next. If you is the driver you want to install, click Have Disk.
Show <u>c</u> o	mpatible hardware	
odel USB S	vnc	
0000000000		
This d	river is not disitally	Have Dick

Figure 14 - Select the Driver Dialog

The Found New Hardware Wizard should detect the device as USB Sync. Click *Have Disk*. Browse to the file *wceusbsh.inf* from the CD. Then click *Next*.

Hardward	Hardware Installation		
1	The software you are installing for this hardware: USB Sync has not passed Windows Logo testing to verify its compatibility with Windows XP. (Tell me why this testing is important.) Continuing your installation of this software may impair or destabilize the correct operation of your system either immediately or in the future. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing.		
	Continue Anyway STOP Installation		

Figure 15 – Hardware Installation Warning

When the Hardware Installation warning launches, click *Continue Anyway*. After the *New Hardware Wizard* has completed, the driver should be successful installed.



Transferring Files via ActiveSync



Figure 16 – Mobile Device

The ActiveSync icon in the PC's system tray will turn green when a USB connection is established. Right-click the icon and then select Explore. This will launch the Mobile Device window on the PC. Files can now be transferred to and from the device.

Introduction to PowerSpec CE

The POWERSPEC CE application allows you to read and capture select engine and subsystem data from your diesel-powered vehicle. This data includes equipment identification information, equipment configuration, fault information, current operating parameters, and trip parameters. With POWERSPEC CE, you can:

- Read and store engine configuration information
- Read both active and inactive engine faults.
- Clear inactive faults from the ECM.
- Read Feature Settings from the engine.
- Read Engine Data Plate.
- Edit Customer Name, Customer Location and Vehicle Unit Number
- Read and reset trip data, such as idle parameters and vehicle distance.
- Edit Feature Settings using the Transfer HotSpec option.

Activating POWERSPEC CE

Once installation is complete, the POWERSPEC CE application icon depicted at the right appears on the application launcher. Tap the icon to launch the POWERSPEC CE application.



Main Menu Screen

Once the POWERSPEC CE icon is tapped, the Main Menu screen appears. This screen displays the Trip Information, Fault Codes, Read Feature Settings, Dataplate and Transfer HotSpec screens. Each option, as described later, is considered to be a data display screen. This allows certain information and functionality to be available in multiple places in the application.

The Main Menu screen contains several screen objects—each pointed out in the picture below and described in the paragraphs that follow.



Current Screen

This label is an indicator of which screen is currently being displayed: Trip Information, Fault Codes, Read Feature Settings, Dataplate or Transfer HotSpec.



Navigation

A single screen tap allows the user to easily select the desired screen. This enables one to navigate to any other screen in a convenient, intuitive fashion. Using the Up and Down arrow keys will also navigate the main menu options.

Hot Keys

Hot keys allow the user to easily select the desired screen with a key function. This enables one to navigate to any other screen in a convenient, intuitive fashion. Selecting the numeric key value will also change the viewing screens.

Exit Icon

This icon is used to exit the POWERSPEC CE application. Tapping this icon will display the "Are you sure..." box shown in the figure to the right. Clicking 'Yes' will exit the application. Clicking 'No' will return the user to POWERSPEC CE.



Trip Screen

The Trip screen is utilized to monitor vehicle trip-related data, such as vehicle distance, fuel consumed, and speed settings. It also displays lifetime totals of the engine and ECM. This is useful for understanding the vehicle usage. The units displayed can be converted to the metric system by using the CONFIGURATION OPTIONS. The trip data may be saved in a report format using the Reset Trip option. The trip data **'must'** be reset in order for a trip report to be created.

Vehicle Trip Info			
+ Engine Info			
 Trip Information Parameters 			
Maximum Engine Speed	2978 rpm		
 Maximum Vehicle Speed 	101 mph		
 Total ECM Distance 	0.00 mi		
 Total Engine Distance 	0.00 mi		
 Trip Distance 	35499.89 mi		
 Trip Cruise Distance 	19877.30 mi		
- Trip Top Gear Distance	256.11 mi		
- Trip Next Gear Down 511.27 n			
- Trip PTO Moving Distand	e 6626.00 mi		
 Trip Drive Distance 	2455.66 mi		
 Total Fuel Used 	137889.75 gal		
- Trip Fuel Used	6512.25 gal		
- Trip Drive Fuel	4433.13 gal		
Reset Trip	Done		
PowerSpec CE © 2006 Cummins Inc			
QC5100 C 9:02			

Reset Trip

If the Engine contains a Reset or Master password, the password must be entered before the trip data can be reset. The Reset password can be preentered under the Configuration Options.

Vehicle Trip This engine is pa protected. Please enter you password:	Info assword r	
Master or Reset Password		
(ABC)		
ок	Cancel	
PowerSpec CE @	2006 Cummins Inc	
QC5100	\$ 9:25	

If the Engine does not contain a Vehicle Unit Number, the Vehicle Unit Number must be entered before the trip data can be reset. Selecting OK on this screen will display the Edit Dataplate screen.



Read/ Reset Faults

The Fault screen's primary purpose is the display of diagnostic fault codes that are currently recorded on the vehicle. The list box contains the Active and Inactive Faults (if any are recorded on the vehicle), respectively. The Current Screen, Navigation Tabs, and Exit Icon are available on this screen. Using the Up and Down arrows will traverse through the fault lists. Pressing the Enter key on a selected fault will display the Fault Description dialog box (described below).



Fault Description Dialog Box

The list box on the Fault Screen shows all of the active or inactive faults that are recorded on the current ECM or that are stored in the current record. Faults are listed as PID/SID/SPN (see Glossary) and FMI numbers, along with an abbreviated textual description of More descriptive the problem. information can be obtained from these codes by selecting the row of the desired fault with the stylus or pressing the Enter key while the selected row is highlighted. When a fault code is selected, the Fault Description dialog box is opened. The Fault Description dialog box



provides more detailed information about the fault code. This includes a description of the fault, the Parameter Identifier (PID), Subsystem Identifier (SID), or Suspect Parameter Number (SPN), the Failure Mode Identifier (FMI), and the fault occurrence count. This information can be retrieved on current faults, as well as on fault records that are stored on the handheld device. When finished with the Fault Description information, exit this mode by tapping the 'Done' button on the form.

Active-Inactive Faults

A fault can be either active, which indicates that the conditions which trigger that fault are currently active, or it can be inactive, which indicates that conditions have existed in the past to trigger that fault code, but they no longer exist. Both active and inactive types of faults can be monitored with the POWERSPEC CE application. They are displayed in the Active or Inactive Faults lists, respectively.

Reset Faults Button

The Reset Faults button will issue a command to the ECM to remove the current inactive faults from the module. This will also clear the fault lists and request all of the fault information again.



Read Feature Settings

Select 'Read Feature Settings' to have POWERSPEC CE read your engine feature settings and display them in a viewable report. Then select 'Done' to close the report. Each time you read feature settings, POWERSPEC CE generates a report that can be viewed later using the Browse Engine Reports option from the top menu bar 'File' option.

Read Feature Sett	ings	
+ Engine Info		
Read Feature Settings		
- Fuel Economy		
Road Speed Governor		
Accel Max Road Speed	65 mph	
 Accelerator Upper Droop 	0 mph	
- Accelerator Lower Droop	3 mph	
 Global Max Road Speed 	80 mph	
 Max 2nd Vehicle Speed 	0	
 Euro Smart Road Speed Gov 	Disabled	
- Smart Road Speed Governor	Enabled	
L Switched Speed Road Speed	Disabled	
Vehicle Acceleration Management		
 Acceleration Rate Speed 1 	0 mph	
Accel Rate Speed 1 Rate Limit	0 mph/s	
Done		
PowerSpec CE © 2006 Cummins Inc		
QC5100 < ⊂ f 15::	33	

Data Plate

Select 'DataPlate' to have POWERSPEC CE read your engine dataplate information and display a report. Then select 'Done' to close the report. Unlike the other four options above, **POWERSPEC CE** does not generate a report for this operation.

Read Data Plate		
- Engine Info		
– Engine	ISM	
 ECM Serial Number 	3553782	
 ECM Part Number 	859058232	
- ECM Code	L21111.12	
– Engine Serial Number	55554444	
– VIN 123456	378901234567890	
 Customer Name 	TESTER	
 Customer Location 	COLUMBUSIN	
– Unit Number	ISM570	
– OEM Name	INFOPROD	
- OEM Vehicle or Equip	ment VOLVORR4	
– Build Date	0	
 Vehicle or Equipment 	Year 10121998	
Last Tool Used	PowerSpec	
Edit	Done	
PowerSpec CE © 2007 Cummins Inc		
QC5100	\$ 7 13:59 🖪	

Edit Data Plate

Select 'Edit...' to have POWERSPEC CE modify your engine data plate information. The Customer Name, Customer Location and Vehicle Unit Number can be modified and written to the engine data plate. Then select 'Ok' for POWERSPEC CE to write the changes to the data plate engine. Unlike the other four options above, POWERSPEC CE does not generate a report for this operation



Transfer HotSpec Option

The Transfer HotSpec option is used in conjunction with POWERSPEC PC to transfer a HotSpec to the Handheld QC5100 Computer. Each HotSpec contains a set of customized electronic engine feature settings to be transferred to a single engine type - ISX, ISM, ISL, ISC, or ISB.



Create a HotSpec in PowerSpec PC

The HotSpec created in PowerSpec PC can be moved to The QC5100 handheld device automatically by 'Selecting the Save as

Spec that can be used on a QuickCheck handheld device', then clicking the 'OK'button.

Moving the HotSpec

The HotSpec will be automatically copied from the desktop PC to the QC5100 handheld device. The HotSpec can then be transferred to a matching Cummins engine via POWERSPEC CE.

Transfer HotSpec

Tapthe'TransferHotSpec'optionorpressthe'5'keyontheQC5100HandheldComputer.HandheldComputer.Thefilesaretransferredtothe

Handheld and the list is automatically update. If a newly transferred HotSpec does not appear in the Tranfer HotSpec window exit PowerSpec the appl;ication and return to Transfer the HotSpec option. This allows the feature database to be updated.


Double tap the name of the feature spec to be transferred and select Transfer Spec to complete the transfer. You must already be connected to the engine before you select the HotSpec. If the ECM is password protected, and that password is not already entered into the HotSpec, POWERSPEC CE will prompt you to enter the Master Password or Adjustment Password. If the password is not entered correctly within three tries,



the transfer will abort. Once the transfer completes, you will be prompted to turn the engine key off and back on again. Tap 'OK' after keying off the engine, and POWERSPEC CE will show you the Feature Change Report in the default 'Changes Only' mode, which means that it only shows feature settings that were changed during the transfer. If no parameters were changed, the 'No Changes Found' message will appear. Each time you transfer a feature spec to the engine a change report is generated and saved to your handheld. You can view these reports later by using the "File Browse Engine Reports" option from the top menu.

Install and License PowerSpec PC

POWERSPEC PC may be obtained from our website at <u>www.powerspec.cummins.com</u>. Once the POWERSPEC PC software has been installed and the desktop PC has been licensed, a HotSpec may then be created.

Note: Licensing the Desktop PC requires an Internet connection, for traceability purposes. PowerSpec will remember your licensed PCs, so you will only have to license them once.

Register the QC5100 Handheld Computer

In the **Select Target ID**(s) **PCs** form, select the Register New PC's button; enter a PC description (meaningful to you) and the PC ID of each target (obtained from POWERSPEC CE's 'About' menu option on each QC5100 Handheld Computer).

Browse Engine Reports

Browse Engine Reports is used to view data records that have been stored on the handheld unit. For the POWERSPEC CE application, the only information that is stored is Trip Information, Fault, Feature Settings and Feature Settings Change Report. In order to view previously saved Engine Reports, simply select File from the main menu and select Browse Engine Reports. Records that are saved on the handheld device remain there until they are deleted or until they are synchronized to the PC, at which point they are no longer available on the QC5100 Handheld Computer.



Equipment Pull-Down

The Equipment Pull-Down is used to classify records according to the vehicles they were extracted from. The items on this list correspond to the unique Vehicle Unit Number that was entered for a particular vehicle. The engine serial number is displayed next to the Vehicle Unit Number, for each of the vehicle engines in this list will be unique.

Record List

The Record List will show all records saved for that vehicle. Remember that, once ActiveSync'ed, these records are archived to the PC. The desired vehicle is selected from the Equipment Pull-Down; select the desired record by report type, sorted by extraction date.

Deleting Records

Records can be deleted by utilizing the delete icon or tapping the word 'Delete' to the right of the record to be deleted. This will erase the current record from memory. Once erased, this record can be neither viewed nor transferred to the PC during an ActiveSync process. Note that deleting records on your handheld does not affect files already stored on your PC.

Configuration Options

The Configuration Options screen allows the user to select the Unit of Measure, Pre-Enter Reset Password, and Datalink connections. To change the Unit of Measure, select English or Metric by tapping the desired radio button. Enter the Reset password by tapping the 'abc' button next to the password text box and typing the correct Reset password. Tap the 'abc' button again to close the input keyboard. Tap OK to save and exit the screen. When you open the POWERSPEC CE application, it will start in Auto Detect mode and make a default connection to the J1939 datalink if it is available, or it will select the J1708 datalink if the J1939 datalink is not active. Select the appropriate datalink and press OK. The application will be "forced" to use only the selected datalink throughout the duration of its execution. This only changes the datalink selection for this session. This selection will not be saved once the POWERSPEC CE application is closed.



About Screen

The About screen displays information about the POWERSPEC CE software such as the current version and build date. It also contains the PC ID that must be used when creating a HotSpec. Activate the About screen via the Help menu item and selecting 'About'.



POWERSPEC CE Basic Tutorial

This section describes a typical data-gathering session. It begins with collecting (scanning) the data, saving data, reviewing previously collected data, then downloading the saved data to the PC using the ActiveSync process, and finally how to remove POWERSPEC CE stored data from the handheld. This tutorial assumes the following:

- The handheld device will be connected to a vehicle that it has not been previously connected to.
- The user is familiar with handheld organizer standard operations.
- The cables and handheld device have all been properly connected.

Step 1: Attach the 25-pin connector to the QC5100 Handheld Computer. Connecting Connect the appropriate 6-pin or 9-pin Deutsch connector to the vehicle's service connector. The engine should be keyed "ON". Tap the POWERSPEC CE application icon.

Step 2: Verify the Main Menu screen is displayed. If POWERSPEC CE was entered from the application launcher, Main Menu is the default screen.

- Step 3: Trip Information Trip Information Trip Information Trip Information Trip Info. Then the Vehicle trip info will display with the Reset Trip option at the bottom of the screen. Tap the Engine Info at the top of the screen to view data. Select the Trip screen and vehicle trip information will be displayed (for example, Maximum Road Speed, Total Fuel Used, etc.).
- Step 4:Tap the 'Reset Trip' button to reset trip data and create a tripReset Tripreport. The trip data must be reset and the trip distance must be
greater than one mile to create a trip report.
- Fa Step 5: Fault Screen Next choose Fault Codes by tapping the Fault Code or pressing the '2' on the keypad. This screen shows current engine faults and inactive faults. Select Reset Faults to remove any inactive faults from the engine. If faults are present, you will see them

listed in the Faults List box located on the Fault screen. Selecting any fault takes you immediately to a pop-up that displays more details about the selected fault.

Step 6:
Reviewing
DataAt this time, select the File \rightarrow Browse Engine Reports menu item.
The application saves the current values for the equipment and
fault information. This information is time-stamped and can be
viewed later, even when POWERSPEC CE is not connected to the
engine. You can view previously stored data on the handheld by
selecting the File \rightarrow Browse Engine Reports menu item. When
Browse Engine Reports is selected, a pull-down menu is
available at the top of the screen. Once a piece of equipment is
selected, four report categories are displayed. Each category will
contain record entries for that particular vehicle.

Step 7:
Deleting
RecordsPreviously stored data can be deleted while Browsing Engine
Reports. Choose the equipment from the pull-down list and
select either the 'Delete' icon or tap *Delete* on the device screen.
Deleting the record will only remove the currently viewed
date/time record from the record pull-down list.

Note: It is recommended to perform an ActiveSync operation before deleting any equipment data from the POWERSPEC CE application.

Installation

The installation of the POWERSPEC CE is described in the QC5100 Installation of PC software section.

Data

The conduit transfers five types of information from the handheld organizer to the PC— engine information, trip, faults, feature settings, and feature settings change reports. It creates and maintains four "globally accessible" files, one for each type of data. By default the files are placed in:

C:\Documents and Settings\All Users\Application Data\Cummins\QC5100\Reports

The four reports are placed in a directory under the engine serial number. The engine information is contained in the engInfo.xml under the engine serial number directory.

An additional copy of the trip information is placed in: C:\Documents and Settings\All Users\Application Data\Cummins\Common\Reports

To be used by the QuickReport reporting software.

Upon a successful synchronization of POWERSPEC CE data, the conduit instructs the handheld device to remove the downloaded fault, trip, feature settings and feature settings change reports from the handheld organizer, freeing disk space for future downloads or other application data. As a result, all fault, trip, and equipment data older than the last synchronization is not available to be examined on the handheld device—only on the PC.

Formats

The conduit writes in spreadsheet-compatible XML file format. Each entry or record is a single line with multiple fields. This allows files to be easily imported into a program such as Microsoft Excel for further analysis.

Introduction to QUICKCHECK CE

The QUICKCHECK CE application, in conjunction with the QC CONFIGURATOR program, allows you to read and capture select engine and subsystem data from your diesel-powered vehicle. This data includes equipment identification information, equipment configuration, fault information, current operating parameters, and trip parameters. With QUICKCHECK CE, you can:

- Read and store engine configuration information
- Read and store both active and inactive engine and subsystem faults
- Monitor engine and subsystem operating parameters, such as engine rpm, coolant temperature, and transmission output shaft speed readings
- Read engine trip data, such as idle parameters and vehicle distance
- Clear Inactive faults from the ECM.

Activating QUICKCHECK CE

The QUICKCHECK CE application icon depicted at the right appears on the application launcher. Tap the icon to launch the QUICKCHECK CE application.



Equipment Screen

Once the QUICKCHECK CE icon is tapped, the Equipment screen appears. This screen, along with the Monitor and Trip screens described later, is considered to be a data display screen. Each data display screen contains a connection status display, an exit icon and a menu. This allows certain information and functionality to be available in multiple places in the application. This section serves to document the repeated information for all screens. A fourth screen, the Fault screen, is discussed later. The Equipment screen contains several screen objects—each pointed out in the picture below and described in the paragraphs that follow.

Menu Bar





Current Screen

This label is an indicator of the currently active screen: Equipment, Fault, Monitor, or Trip. It changes as the Navigation Tabs are used to change between screens.

Navigation Tabs

Navigation Icons are available on all QUICKCHECK CE screens. These allow the user to easily select the desired screen with a single screen tap. This enables one to navigate to any other screen in a convenient, intuitive fashion. Using the Left and Right arrow keys will also change the viewing screens.

Engine Information

The Equipment screen displays information about the engine and its configuration. If QUICKCHECK CE has been configured by QC CONFIGURATOR to read another vehicle subsystem's faults, component identification information for this subsystem is displayed at the bottom of the screen. Equipment information uniquely identifies a vehicle and can be used to distinguish one set of data from another. With the exception of Total Engine Hours (which is found underneath the Software ID on the equipment list), all data on this screen is static and should remain the same each time the vehicle is connected to QUICKCHECK CE. When more data parameters for a screen are available than can fit on the display, a scroll bar appears, which the user can utilize to move the display list up and down (alternatively, the Up and Down arrows on the handheld device can be used to scroll up and down the list).

Equipment ID

The Equipment ID is a unique item in that it is a label that is established by the user and will be associated with subsequent connections to that vehicle, as well as being used to identify that vehicle's data. Once the Equipment ID is established for a particular vehicle, it will automatically be retrieved on subsequent connections to that vehicle. This feature allows the



user to connect and save data from multiple vehicles. In order to establish an Equipment ID, the user must first connect to the desired vehicle. If an Equipment ID has already been defined, it will appear in the Equipment ID field; otherwise that field will be blank. In order to set or modify that field, simply tap the stylus on the field and an entry box will appear on the screen (as shown in the Figure on the right). The user may then utilize the Input Panel keyboard to edit the field. When finished, simply tap anywhere or use the exit button to close the Equipment ID box. A save <u>must</u> be performed the first time an Equipment ID is entered for a new vehicle so that it can be retrieved in future connections.

Zoom Box

Some data plate fields may contain strings of information that will not fit in the allocated display area. For these fields, an expanded display zoom box allows you to view the entire field. To activate the *zoom box*, simply tap stylus on the the field. Alternatively you may use the Up and Down arrows to highlight individual rows (as VIN is in the figure shown to the right) and then press the Enter key to activate the zoom box. If it is supported for



that row, the box will automatically appear. Tap the Exit icon to close it.

Parameter Value Validity

Three of the four screens (Equipment, Monitor, and Trip) convey data validity information for a given value. This easily lets you know whether a given value has been received or is up to date. In Live mode, if the screen is displaying normal information for a given parameter, it is the most recently received information. If the information becomes out of date, the values are displayed in **Reverse Color**. In addition, the fields can contain strings that convey the validity status of a given parameter. For example, *Disconnected* or *Unavailable* is displayed if the data is not accessible.

Connection Status

This message field contains information about either the connection status or the data-saving status. Messages such as *J1939*, *J1587*, *No Adapter*, *Communicating*, *Datalink Down!* and *Saving* are phrases displayed in this area of the screen. When using QUICKCHECK CE, glance at this portion of the screen for an idea of the current overall status of the application.

Exit Icon

This icon is used to exit the QUICKCHECK CE application. Tapping this icon will display the "Are you sure..." box shown in the figure to the right. Clicking 'Yes' will exit the application. Clicking 'No' will return the user to QUICKCHECK CE.



Fault Screen

The Fault screen's primary purpose is the display of diagnostic fault codes that are currently recorded on the vehicle. There are two list boxes which contain the Active and Inactive Faults (if any are recorded on the vehicle), respectively. The Current Screen, Navigation Tabs, Connection Status, and Exit Icon are available on this screen. Using the Up and Down arrows will traverse through the fault lists. Once you have reached the bottom of the Active Fault list, pressing down once more will expand the Inactive Fault List. Pressing the Enter key on a selected fault will display the Fault Description dialog box



Faults Subsystem Selection

Tapping the Fault Subsystem will expand to show all of the available subsystems from which faults may be read.

File Mode	Opt	ions	×	1	
Fault					
Equipment	Fault	Mon	itor	Trip	
Engine #1 - 8 Active -111:2:Coolar -91:4:Percent -102:4:Boost -102:	Faults: nt Level t Accele Pressu Oil Bre	erator P re ssure ssure bevice ential (edal :	Position	
Engine #1	, 	Clear	Inac	tive Faul	ts
Status:	J1587				
QuickChec	k CE	8200	97 CL	ummins I	nc
QC5100		S₹	14:2	6	G

Fault Description Dialog Box

The list box on the Fault Screen shows all of the active or inactive faults that are recorded on the current ECM or that are stored in the current record if Review mode is activated. Faults are listed as PID/SID/SPN (see Glossary) and FMI numbers, along with an abbreviated textual description of the problem. More descriptive information can be obtained from these codes by selecting the row of the desired fault with the stylus or pressing the Enter key while the selected row is highlighted. When a fault code is selected, the Fault Description dialog box



is opened. The Fault Description dialog box provides more detailed information about the fault code. This includes a description of the fault, the Parameter Identifier (PID), Subsystem Identifier (SID), or Suspect Parameter Number (SPN), the Failure Mode Identifier (FMI), and the fault occurrence count. This information can be retrieved on current faults (in Live mode), as well as on fault records that are stored on the handheld device (in Review mode). When finished with the Fault Description information, exit this mode by tapping the OK button on the form.

Active-Inactive Faults

A fault can be either active, which indicates that the conditions which trigger that fault are currently active, or it can be inactive, which indicates that conditions have existed in the past to trigger that fault code, but they no longer exist. Both active and inactive types of faults can be monitored with the QUICKCHECK CE application. They are displayed in the Active or Inactive Faults lists respectively.

Clear Inactive Faults Button

The clear inactive faults button will issue a generic command to the ECM to remove the current inactive faults from the module. This will also clear the fault lists and request all of the fault information again. The Clear Inactive Faults button will be disabled unless the connected vehicle has inactive faults.

Monitor Screen

The Monitor screen is utilized to display live analog sensor and engine or subsystem parameter data, such as various speeds, temperatures, and pressures. The units displayed can be converted to the metric system by OC CONFIGURATOR using the application. Depending on the engine or subsystem model, some SAE parameters may not be supported on your vehicle. These may show up as random character values or as 'Unavailable.' You may contact the manufacturer of the engine or

File Mode C	ptions 🗙	
QuickChe	ck CE->Mo	onitor
Equipment Fai	ult Monitor	Trip
Parameter	Value	Unit
Engine Speed	0.00	RPM
Eng Cool Temp	417	°F
Boost Pressure	73.679	PSI
Intake Manifold	417	°F
Eng Oil Pres	147.4	PSI
Fuel Rate	0.00	gal/h
% Engine Load	254.0	%
Accel Ped Pos	102.0	%
Output Torque	642.6	lbf-ft
Status: J19	39	
QuickCheck C	E @ 2006 Cu	immins Inc
QC5100	ζ ∮ 13:2	2 🖸

subsystem to verify whether that model supports a particular SAE parameter. The remainder of the controls and displays on the Monitor screen are identical to those on the *Equipment* screen. Refer to the documentation on those controls for further information.

Trip Screen

The Trip screen is utilized to monitor vehicle trip-related data, such as vehicle distance, fuel consumed, and speed settings. This is useful for understanding the vehicle usage. The units displayed can be converted to the metric system by using the QC CONFIGURATOR application. The remainder of the controls and displays on the trip screen are identical to those on the Equipment screen. Refer those the documentation on to controls for further information.

File Mode C	ptions 🗙	
QuickCheo	ck CE->Trip	
Equipment Fau	ult Monitor T	rip
Parameter	Value	Unit
Max Road Spd	84.5	mph
Cruise Set Spd	0.0	mph
Total Idle Hrs	8444.6	h
Total Idle Fuel	25888.5	gal
Total Veh Dist	0.0	mi
Total PTO Hrs	214748364.8	h
Total Fuel Used	134554.8	gal
Status: 119	39	
5131451 J19.		
QuickCheck C	E @ 2006 Cum	mins Inc
QC5100	13:26 💱	
	,	

Switching Between Datalinks

When you open the QUICKCHECK CE application, it will start in Auto Select mode and make a default connection to the J1939 datalink if it is available, or it will select the J1587 datalink if the J1939 datalink is not active. You may manually select the desired datalink by using the Options→Datalink Selector menu item. The resulting dialog box will appear as shown in the figure to the right. Select the appropriate datalink and press OK. The application will be "forced" to use only the selected



datalink throughout the duration of its execution.

Review Mode

Review mode is used to view data records that have been stored on the handheld unit. For the QUICKCHECK CE application, the only information that is stored is equipment, fault, and trip information. In order to enter Review mode, simply use the Mode menu item and select Review. The Connection Status display is replaced with a pair of record selection controls. These controls are used to retrieve the desired record from storage on the handheld device. Records that are saved on the handheld device remain there until they are deleted or



until they are ActiveSync'ed to a PC, at which point they are no longer available on the handheld device.

Equipment Pull-Down

The Equipment Pull-Down is used to classify records according to the vehicles they were extracted from. The items on this list correspond to the unique Equipment ID that was entered for a particular vehicle. That is, the serial number for each of the vehicle engines in this list will be unique.

Record Pull-Down

The Record Pull-Down will show all records saved for that vehicle. Remember that, once ActiveSync'ed, these records are archived to the PC. Once the desired vehicle is selected from the Equipment Pull-Down, use the Record Pull-Down to load the desired record, identified by date and time. The dataplate associated with that vehicle and the fault information associated with that record can then be reviewed. Monitor parameters and the subsystem dataplate are not stored and are displayed as Unavailable. This is due to the fact that the record is a single sample, which is typically not useful for analysis.

Open File

Configurator subsystem files can be accessed without leaving the QUICKCHECK CE application. Using the File menu item, and selecting Open File Records will display the Configurator .subsystem files.



Deleting Records

Records can be deleted by utilizing the File menu item and selecting 'Delete Record' (which is only available in Review mode). This will erase the current record from memory. Once erased, this record can be neither viewed nor transferred to the PC during an ActiveSync process. Note that deleting records on your handheld does not affect files already stored on your PC.

Deleting Equipment

An equipment category and all its associated records can be deleted by utilizing the File menu item and selecting 'Delete Equipment' menu. This will erase the current equipment record from the equipment list **and** will delete all data records associated with that piece of equipment. Once erased, these records can be neither viewed nor transferred to the PC during an ActiveSync process. After the equipment record is deleted, QUICKCHECK CE will not automatically identify the vehicle with that information until a new equipment record is established.

Launch Configurator

QUICKCHECK CE allows the user to launch QC CONFIGURATOR from within QUICKCHECK CE. This is achieved by using the 'Launch Configurator' menu item in the Options menu.

Note: When QC CONFIGURATOR is closed, QUICKCHECK CE is automatically updated with the new set of parameters selected from QC CONFIGURATOR.

Units Selector

The *Units* selector has two options: English or Metric. Tapping this pull-down list allows changing the units that are displayed by QUICKCHECK CE for **ALL** parameters.

About Screen

The About screen displays information about the QUICKCHECK CE software such as the current version and build date. It also contains information about the built-in INLINE 4 datalink adapter, such as the adapter firmware version and supported protocols. Activate the About screen via the Options menu item and selecting 'About'.

QUICKCHECK CE Basic Tutorial

This section describes a typical data-gathering session. It begins with collecting (scanning) the data, saving data, reviewing previously collected data, then downloading the saved data to the PC using the ActiveSync process, and finally how to remove QUICKCHECK CE stored data from the handheld. This tutorial assumes the following:

- The handheld device will be connected to a vehicle that it has not been previously connected to.
- The user is familiar with handheld organizer standard operations.
- The QUICKCHECK CE cables, adapter, and handheld device have all been properly connected.

Step 1: Attach the 25-pin connector on the to the QUICKCHECK 5100 Connecting handheld device. Connect the appropriate 6-pin or 9-pin Deutsch connector to the vehicle's service connector. The engine should be keyed "ON"³. Tap the QUICKCHECK CE application icon. By default the **Connection Mode** is in Live mode. The QUICKCHECK CE application immediately attempts to connect to the datalink.

Step 2: Next, verify that you are on the Equipment screen. If Equipment QUICKCHECK CE was entered from the application launcher, Equipment is the default screen. If the current screen is other than Equipment (i.e. Fault, Monitor or Trip), select the Equipment tab now.

Step 3: When a successful connection is established, QUICKCHECK CE
Equipment
ID displays the status "J1939" or "J1587." If the vehicle is communicating¹ with QUICKCHECK CE, the fields on the Equipment screen are filled in as information is scanned, but the Equipment ID field is blank. This field is populated by the user the first time a vehicle is scanned. Touch to the right of the Equipment ID label to enter the desired text. Using standard Input Panel text methods enter a name or label that is logical, user friendly, and easy to remember.

You should still be looking at the Equipment screen where the engine **Make**, **Model**, and **Serial No** are listed, along with the **VIN**, **Software ID**, and **Total Eng Hrs** (engine hours). If the QC CONFIGURATOR program was used to configure

¹ The vehicle's key switch must be in the *ON* position.

QUICKCHECK CE to read subsystem faults or display the **Rated Eng Pwr** (engine power) parameter, not all fields will be visible on the screen at the same time, but they can be seen by scrolling down through the list. If a field is displayed as *Initial*, *Unavailable*, or *Disconnected* after 30 seconds, QUICKCHECK CE is indicating that this particular piece of information has not been received on the datalink or the built-in INLINE 4 may not be connected correctly. Check your connections to be sure that this is not the problem.

Step 4: Next choose *Monitor* by tapping the Monitor tab. This screen
Monitor shows current engine (or subsystem) operating information
Screen (sensor information such as engine speed, coolant temperature, and oil pressure) in real time, as they are broadcast. Parameters that are not supported by a particular ECM version typically are displayed as 'Unavailable' all the time.

Step 5: Choose the Trip screen (tap the 'Trip' tab) and vehicle trip Trip information will be displayed (for example, Maximum Road Screen Speed, Total Fuel Used, etc.).

Step 6: If faults² are present, you will see them listed in the Faults List
box located on the Fault screen. Selecting any fault takes you
Screen immediately to a pop-up that displays more details about the selected fault.

You can switch between the Equipment, Fault, Monitor, and Trip screens at any time.

Note: that the Equipment screen contains mostly non-changing information, while the other screens are continuously updated.

- Step 7: At this time, select the File->Save Data Record menu item
- Saving Data Doing this will initiate the data-saving mechanism of QUICKCHECK CE. The application saves the current values for the equipment and fault information. This information is timestamped and can be viewed later, even when QUICKCHECK CE is not connected to the engine.

² The faults shown depend on the setting (*Active* or *Inactive*) of the fault pull-down.



Step 8: Reviewing

wing selecting Mode->Review menu item. When *Review* mode is selected, two pull-downs are available at the bottom of the screen: the one on the left chooses the equipment you want to see, and the one on the right lists records identified by dates and times of storage.

You can view previously stored data on the handheld by

Once a piece of equipment is selected, the other pull-down will contain record entries for that particular vehicle. This allows you to select which stored record is currently viewable.

Step 9: Previously stored data can be deleted while in Review mode. Deleting Choose the equipment and record from the pull-down lists that you want to delete, then select the File menu item. Select either the 'Delete Equipment' or 'Delete Record'. Deleting the equipment will remove the equipment from the equipment pulldown list and all its records. Deleting the record will only remove the currently viewed date/time record from the record pull-down list.

Note: It is recommended to perform an ActiveSync operation before deleting any equipment data from the QUICKCHECK CE application.

QC CONFIGURATOR

The QC CONFIGURATOR is launched from the QUICKCHECK CE menu. The Display screen contains several screen objects, each pointed out in the picture below and described in the paragraphs that follow. Menu Bar



Parameter List

The parameter list table has a much larger set of parameters to choose from than the subset of base parameters that are available with the standalone QUICKCHECK CE application. The parameter list does **NOT** contain all of the available SAE parameters on the J1587 or J1939 datalinks. The parameter list has two columns. The left column has checkboxes, which are used to select or deselect a parameter; located in the right column are the parameter names. Changing a parameter's subsystem source address and viewing a detailed parameter description are possible by tapping the row of the desired parameter, as described later. *Note* that a maximum of 35 QC Configurator parameters can be configured to be displayed on the QUICKCHECK CE Monitor screen.

Faults Selector

The *Faults* selector controls the faults displayed on the QUICKCHECK CE *Fault Screen*. The Default list configuration is set to view the faults from Engine #1. In order to view the faults from a different subsystem, such as a Transmission or Brakes, tap the *Faults* selector pull-down list to select that subsystem. *Note* that component ID information (i.e., Make, Model, and Serial No.) will also appear at the bottom of the QUICKCHECK CE Equipment screen when selecting a subsystem other than Engine #1 to read faults (Engine #1 component ID information always appears near the top of the QUICKCHECK CE Equipment screen).

Subsystem Screens

The subsystem screens can be navigated through by use of the four tabs located near the top of the screen, labeled: *Engine*, *Trans.*, *Brakes*, and *Vehicle*. Each tab has associated with it a number of parameters that pertain to that label. For example, parameters associated with a transmission will be found on the *Trans.* screen.

Menu Options

The drop-down menu contains several options, each pointed out in the pictures below and described in the paragraphs that follow.



New List

Disregards any changes made and reloads the Default list into the Parameter list table.

Open List

Opens a pop-up list box with all stored configurations. Once a file name has been selected, the configuration is loaded into the Parameter list table.

Save List

If a modified Default list is currently open, then selecting *Save List* will prompt a pop-up box to be displayed '*Save As*' a new file name. If the new configuration had already been saved under a user-defined name, then the old configuration is overwritten with the new changes for that file. QC Configurator has the ability to save 15 different configurations.

Save List As

This menu item saves the current configuration with a different file name.

Delete

This menu item removes a configuration from the handheld device.

Exit

This menu item performs the same operation as the *Quit* button: exits the program without saving any changes.

Help Screens

The About screen displays the QC CONFIGURATOR current software version. Activate the About screen via the Help menu item and selecting 'About'.



Parameter Identifier Description Screen

In order to view the Parameter Identifier (PID) Description screen, tap the row of the desired parameter. The Description screen contains several screen objects, each pointed out in the picture below and described in the paragraphs that follow.



J1587 Parameter Number

This is the SAE J1587 defined Parameter Identifier (PID) number. This number is for reference purposes only; it does **NOT** mean that this parameter is only available on J1587. All QC CONFIGURATOR parameters are SAE-defined for both the J1587 and J1939 datalinks.

SAE Standard Description

This is based on the SAE-defined description of the parameter.

Subsystem List

This pop-up contains subsystems with parameters that may be broadcast³. In order to change the subsystem source of a parameter, tap the *Subsystem* pop-up list, select the desired subsystem, and save any changes you have made to update the QuickCheck CE databases with the new configuration. The application will read from the selected subsystems for each parameter configured on either datalink. *Note* that the combination of the faults subsystem and parameter subsystems you can configure with the QC Configurator program is limited to a maximum of 3. If you select more subsystems from your configuration, you must remove one or more subsystems from your configuration; otherwise, QuickCheck CE will not properly read some of the messages you have just tried to configure it to read.

³ A parameter may not be broadcast from every subsystem listed. Even the more common engine or vehicle subsystem parameters may be supported on some subsystem makes and models, but not on others.

⁶¹

QC CONFIGURATOR Basic Tutorial

This section describes a typical configuration session. It begins with creating a configuration, setting the units, and finally, saving the configuration.

Step 1: Selecting Parameters and Faults First, launch the QC CONFIGURATOR application from QUICKCHECK CE from the . QC CONFIGURATOR will open to the default configuration list, which is the standard set of parameters for the QUICKCHECK CE application. To create a custom configuration, begin by tapping the checkboxes of the desired parameters. If you would like to re-configure a previously saved list, first open the list by using the *Open* menu command and make your changes to the parameters checked off on the list, their subsystem source, and the subsystem source for the *Faults* selector.

Step 2: To save the changes to a new configuration, you have three choices: 1) use the *Save As* menu option and create a new file name; 2) if you had opened a prior user-defined list, you can use the *Save* menu option and QC CONFIGURATOR will overwrite the old configuration.

Step 3: Exiting Program After the "Saving...Please Wait" message is gone, you can quit the program, either by tapping Exit option, using the *Quit menu* option, or tapping the Application key in the lower left area of your QC5100 handheld display to exit the program. When you subsequently bring up the QUICKCHECK CE application, it will be configured with the changes you just saved using the QC CONFIGURATOR.

SyncReports

Cummins SyncReports is the PC application that is handling synchronization bewteen the PC and the QC5100 handheld device. It is automatically started, (by Microsoft ActiveSync) once the device is connected to the PC using the USB cable.

Cummins SyncReport handles the following:

- Checks the device operating system version and makes an update if nedded.
- Check the version of the POWERSPEC CE and QUICKCHECK CE and updates (or downgrades) to the same version the PC has installed.
- Moved all reports from the device stores them under the PC folders:

Example:

- QUICKCHECK CE reports are copied to: C:\Documents and Settings\All Users\Application Data\Cummins\Common\QuickCheck
- POWERSPEC CE reports are copied to: C:\Documents and Settings\All Users\Application Data\Cummins\PowerSpec\reports
- All POWERSPEC CE trip reports are also copied to the input folder of QuickReport, typically located at: C:\Documents and Settings\All Users\Application Data\Cummins\Common\Reports
- Adjust the date and time of the device to be same as the PC
- Moves all HotSpecs from PC the matches the device PCID to the device.

After Cummins SyncReports is ready a progress dialog is showing the result:





Tips:

- Click *Show More Details* to view a detailed report of the synchronization process.
- Click *File -> Save* Synchronization Result to save the details of the syncronization as a file.
- Click *Show Reports* to get shortcuts to the location of QuickCheck. PowerSpec and QuickReport report files.
- Click *Help -> About* to open the About Box

Transfer Mechanism

When the QC5100 Handheld Computer is connected to the PC (using the USB cable), SyncReports is executed and data is transferred from the handheld device to the PC.

Data

QUICKCHECK CE stores information in the form of an XML file (format given later). Each XML file is named after the Serial Number of the Engine (ex., 034535986.xml). If the file already exists on the PC, then the new information is appended to the existing XML file. A new time stamp tag is created in the XML file and information (Trip and Faults) is added under this tag.

Upon a successful synchronization of QUICKCHECK CE data, SyncReports instructs the handheld organizer to remove the

downloaded fault and trip records from the handheld device, freeing memory for future downloads or other application data. As a result, all fault and trip data older than the last synchronization is not available to be examined on the handheld device – only on the PC.

Location

The location of the SyncReports output files is as follows: C:\Documents and Settings\All Users\Application Data\Cummins\Common\QuickCheck

Formats

The SyncReports conduit outputs files in XML format. All information is saved in a tagged format. The root tag contains the Engine information, which is common to all other data contained within that file. Fault and Trip information is saved under a Time Stamp tag. The format is shown below:



<FLAGS>11</FLAGS> <FAULTDESC>Barometric Pressure - Voltage below normal or shorted low</FAULTDESC> -</FAULT> <FAULT> <FAULTID>94</FAULTID> <FMI>4</FMI> <MID>0</MID> <FAULTCOUNT>2</FAULTCOUNT> <FLAGS>11</FLAGS> <FAULTDESC>Fuel Delivery Pressure - Voltage below normal or shorted low</FAULTDESC> </FAULT> Second <Date TimeStamp="Mar 14, 2004 10:47:00"> Date- Time Stamp </Date>

</ROOT>

Engine Information Tag Name	Description
VEHUNITNUM	String – user supplied identification
SERIALNUMBER	String – engine serial number
TOTALENGHRS	String – total accumulated hours of engine operation
COMPONENTID	String (variable length) – Make*Model*SerialNumber
	<i>Note: Make</i> is always five characters; the <i>Model</i> and <i>SerialNumber</i> are variable length.
	The asterisks (*) are part of the string.
VIN	String – vehicle identification number
SOFTWAREID	String (variable length) – SoftwareID*AdditionalSoftwareIDField
	The asterisk (*) is part of the string.
TOOLID	String – Name and version number of the data extraction tool

Faults Information	Description
Tag Name	
FAULTID	Number – PID/SPN or SID, depending on flag value
FMI	Number – Failure Mode Identifier
MID	Number – Machine identifier or source address
FAULTCOUNT	Number – number of occurrences of fault
FLAGS	0x02 set if fault active (cleared if inactive)

Faults

Faults Information Tag Name	Description
FAULTDESC	String – text string describing the fault

Trip Information Tag Name	Description
TOTALIDLEHRS	Number – total accumulated hours in idle
TOTALIDLEFUELUSED	Number – total accumulated gallons of fuel consumed while in idle
TOTALVEHDIST	Number – total accumulated miles for the vehicle
TOTALPTOHRS	Number – total accumulated hours in PTO
TOTALFUELUSED	Number – total accumulated gallons of fuel consumed
MAXROADSPEEDLIMIT	Number – maximum road speed limit in miles per hour
CRUISECONTROLSETSPEE	Number – set speed of cruise control system in miles
D	per hour

System Specifications

Physical

Length:	7.71 in. (196 mm)
Width:	3.64 in. (92 mm)
Thickness:	1.29 in. (33 mm)
Weight:	16 oz.

Environmental

Operating Temperature:	-10° to 50° C (14° to 122° F)
Non-Operating Storage	-30° to +70° C (-22° to 158° F)
Temperature:	
Relative Humidity:	5% to 95% non-condensing

Note: Operating temperature range is limited by critical components, such as the Lithium Ion Battery (-10° to 50° C) and the LCD Module (-10° to 50° C).

Hardware

Processor:	Samsung ARM, S3C2410, 203 MHz
RAM:	64 MB SDRAM
Flash:	32 MB NAND Flash
Display:	3.8", STN, 240x320 QVGA pixels, LED backlight

Battery

The QC5100 Handheld Computer uses a specially designed Lithium-Ion battery pack. Proper care and usage of the battery pack will allow it to hold a charge longer and lengthen its overall life. The battery life varies in each pack according to storage, operating conditions and environment.

The battery life is limited and its capacity drops little by little with use and with time. If the remaining battery time is considerably shortened, the probable cause is that the battery pack is reaching the end of its life.

Troubleshooting and Technical Support

Always check all wiring to the QC5100 Handheld Computer if you are having problems. Do not open the QC5100 Handheld; doing so will void any warranty you may have. The QC5100 Handheld has no user-serviceable parts.

If you believe the unit is properly wired and is still not functioning, please call Technical Support. They may be reached at:

- 1-800-433-9341 in The USA
- 0800-286646 in the United Kingdom
- +1-812-3778136 for international calls

To make your call go as smoothly as possible, please have the following information handy when you call:

- Make and model of the vehicle for which the QC5100 is used
- Engine Type (for example, 98 Cummins N14)
- Software Version of your QC5100
- Transmission Type
- Any electronic systems on the vehicle (for example ABS)



Products Warranted

This warranty applies to New QC5100 Handheld Computers, sold by Cummins Inc. (hereinafter 'Cummins') and delivered to the first user on or after January 1, 2007.

Warranty

Cummins Inc. warrants to the original purchaser ("Customer") that this product (Hardware) will be free from defects in workmanship and materials, under normal use, for ninety (90) days from the date of original purchase from Cummins Inc. or its authorized retailer. If this product does not operate as warranted above during the applicable warranty period, Cummins Inc. may, at its option and expense, replace the defective product or part, or, if neither replacement nor repair is reasonably available, refund the customer the purchase price of the defective product or part. Proof of date of original purchase will be required. Replacement products or parts may be new or reconditioned. Cummins Inc. will warrant replaced or repaired products or parts and hardware upgrades to which Customer is entitled by agreement between Customer and Cummins Inc. for a period of thirty (30) days from shipment of such product, part, or upgrade or through the end of the original warranty, whichever is longer. All products or parts that are replaced become the property of Cummins Inc. Cummins Inc. shall not be liable under this warranty if its testing and examination disclose that the alleged defect in the product does not exist or was caused by Customer's or any third person's misuse, neglect, improper installation or testing, unauthorized attempts to repair or modify, or any other cause beyond the range of the intended use.

This warranty is made to the first Owner in the chain of distribution, and Coverage continues until the end of the period of coverage.
Return Policy

All returned merchandise must be in saleable condition with manufacture's original packaging. Cummins Inc. and its authorized retailer will accept returns within (30) days of your original receipt. Proof of date of original purchase will be required. All returns must be submitted to the point of purchase. No refund will be granted on items that have been installed, used, modified or that are not in saleable condition in their original packaging.

Datalink Cable Storage

The datalink end of the cable should be disconnected from the vehicle datalink when the adapter is not in use.

Care

Treat the datalink adapter with care, just as you would do with any other handheld organizer. Even though the QuickCheck 5100 is a rugged device (subject to temperature extremes and moisture) the screen is still susceptible to damage if not properly cared for.

Appendix B: Frequently Asked Questions

Before contacting your local Cummins distributor for support, please experiment a bit to reproduce and isolate the problem. If you find it necessary to contact your distributor, please be ready to provide the following information:

- The version of the Windows operating system you are using on your PC
- The actual error message or state that you are experiencing
- The steps you take to reproduce the problem
- The version of QUICKCHECK 5100 software you are using and available memory
- The version of QUICKCHECK CE software you are using
- The version of POWERSPEC CE software you are using

To find Windows operating system version information:

- Click the Start menu in the Windows system tray on the bottom left side of your computer screen in the Taskbar
- Choose <u>Settings</u>, then click <u>C</u>ontrol Panel
- Double-Click System

To find organizer version and memory information:

- Tap the application icon on the handheld organizer
- Tap the menu button located on the handheld organizer
- Tap Info
- Tap *Version* to see version numbers, and tap Size to see the amount of free memory, in kilobytes

To find POWERSPEC CE version information:

- Tap the POWERSPEC CE application icon
- Tap the menu button located on the handheld computer
- Tap *Help*
- Tap About

To find QUICKCHECK CE version information:

- Tap the QUICKCHECK CE application icon
- Tap the menu button located on the handheld computer
- Tap the *Options* menu item
- Tap About



To find ActiveSync Manager Version information:

• Click the ActiveSync Manager icon in the Windows system tray on the bottom right side of your computer screen in the Taskbar



- Click Open Microsoft Active Sync
- Click *Help* then *About*

ActiveSync Problems

I tried to do a local ActiveSync • operation, but it did not complete successfully.

- Verify that the ActiveSync Manager is running. If the ActiveSync Manager is running, exit and restart it.
- Click the ActiveSync Manager and choose *Connection Settings*. Check that the Allow USB setting with this computer is selected. Your organizer cannot share this connection with other devices, such as INSITE.
- Make sure the USB cable is connected securely.
- Verify the QC5100 is powered on.
- Review the QC5100 Handbook, including its Frequently Asked Questions.

I did an ActiveSync operation, but the Cummins QC5100 Application Suite did not synchronize.

- Verify that the QC5100 Handheld Computer is turned on and the USB connections are secure on the device and the PC.
- Verify that the ActiveSync Manager is running. If the ActiveSync Manager is running, exit and restart it.
- Turn the QC5100 Handheld Computer off and back on.
- Open the ActiveSync application and Select Tools, then Add/Remove Programs. Ensure that the Cummins Inc. QC5100 Handheld Computer is shown in the list box and the *Install program into the default installation folder* option is checked.

I did an ActiveSync operation, • but my PowerSpec CE data did • not get uploaded to my computer.

- Verify that the ActiveSync is version 4.5
- or later and is running. Update it to the latest version without cost at the Microsoft web site: <u>http://www.microsoft.com</u>.
- Manually start the Launch SyncReports.exe program from the *Programs, Cummins, Cummins QC5100 Application Group.*

POWERSPEC CE Installation Problems

I'm having problems installing my Desktop organizer software.

I tried to install the QC5100 Application Suite software on my computer and it would not install.

I am using Desktop organizer software other than the Microsoft ActiveSync software and my Cummins QC5100 Application Suite software would not install.

- Review the ActiveSync Problems section, including its Frequently Asked Questions.
- Verify that your computer and operating system meet the PC requirements identified earlier in this document. The Cummins QC5100 Application Suite software is not Mac-compatible.
- Microsoft ActiveSync and the QC5100 software must be installed on your computer before PowerSpec CE software can be installed. If they are not installed on your computer, then insert the CD-ROM into your computer and wait for the Installer Menu Screen. Click *INSTALL* and follow the instructions onscreen.
 - Activate the Microsoft ActiveSync software, install the Cummins QC5100 Application Suite software, then activate the Desktop software that you use. The latest version of the Microsoft ActiveSync software can be downloaded without cost at the Microsoft web site: http://www.microsoft.com
- Uninstall older versions of Cummins QC5100 Application Suite from the *Control Panel*, *Add/Remove Programs* option of the desktop PC. Then reinstall the Cummins QC5100 Application Suite.

I tried to install a new version • of PowerSpec CE software and it would not install properly on my device.

- Uninstall the older version of software from the QC5100 Handheld Computer using the *Settings*, *Control Panel*, then select *Remove Programs*, and remove the Cummins Inc QC5100. Then ActiveSync the device with the desktop PC.
- Uninstall the older version of software from the desktop PC. Select *Control Panel*, click *Add/Remove Programs*, then uninstall the Cummins QC5100 Application Suite.

POWERSPEC CE Hardware Problems

My QC5100 Handheld	
Computer won't turn on.	

I cannot read engine/vehicle data.

I went into Browse Engine

Reports to review my saved

data and the application is

slow.

- Verify the adapter cables are securely connected.
- Check for bent pins on the QC5100 Handheld connector of the adapter.
- Take the datalink cable off and install again. Verify that the vehicle key is in the *ON* position and the ECM is getting power.
- Verify that all extension cables are properly installed and firmly connected.
- Check for loose, bent, broken, or incorrectly installed connector pins on the cables.
- Adjust the contrast

POWERSPEC CE Application Problems

- I tried to save engine/vehicle Make sure the passwords are correctly entered.
 - Verify that the trip distance is at least one mile or more.
 - The more records of saved data that are on the organizer, the longer it will take to view the saved data. Removing records from the organizer by an ActiveSync or by deleting unwanted records will speed up the application.

from by c up tl

QUICKCHECK CE Installation Problems

I'm having problems installing • my Desktop organizer software.

- I tried to install the QC5100 Application Suite software on my computer and it would not install.
- Review the ActiveSync Problems section, including its Frequently Asked Questions.
- Verify that your computer and operating system meet the PC requirements identified earlier in this document. The Cummins QC5100 Application Suite software is not Mac-compatible.
- Microsoft ActiveSync and the QC5100 software must be installed on your computer before PowerSpec CE software can be installed. If they are not installed on your computer, then insert the CD-ROM into your computer and wait for the Installer Menu Screen. Click *INSTALL* and follow the instructions onscreen.
- Activate the Microsoft ActiveSync software, install the Cummins QC5100 Application Suite software, then activate the Desktop software that you use. The latest version of the Microsoft ActiveSync software can be downloaded without cost at the Microsoft web site: http://www.microsoft.com
- Uninstall older versions of Cummins QC5100 Application Suite from the *Control Panel*, *Add/Remove Programs* option of the desktop PC. Then reinstall the Cummins QC5100 Application Suite.
 - Uninstall the older version of software from the QC5100 Handheld Computer using the *Settings*, *Control Panel*, then select *Remove Programs*, and remove the Cummins Inc QC5100. Then ActiveSync the device with the desktop PC.
- Uninstall the older version of software from the desktop PC. Select Control Panel, click Add/Remove Programs, then uninstall Cummins QC5100
 - 76

I am using Desktop organizer software other than the Microsoft ActiveSync software and my Cummins QC5100 Application Suite software would not install.

I tried to install a new version • of PowerSpec CE software and it would not install properly on my device.

Application Suite.

I'm having problems installing Microsoft ActiveSync software.

I tried to install the QUICKCHECK CE software on my computer and it would not install.

I tried to install a new version of QUICKCHECK CE software and it would not install properly on my organizer.

- Use Microsoft Technical Support if needed.
- Verify that your computer and operating system meet the PC requirements identified earlier in this document.
- Delete the old version of software from the QC5100 device, then install the new version of software.

QUICKCHECK CE Hardware Problems

QUICKCHECK CE shows a *No Adapter* status.

I cannot read engine/vehicle data (QUICKCHECK CE shows a *Datalink Down!* Status).

data.

- Verify the QC5100 adapter cables are securely connected.
- Check for bent pins on the interface connector of the QC5100 device.
- Take the datalink cable off and install again. Verify that the vehicle key is in the *ON* position and the ECM is getting power.
- Verify that all extension cables are properly installed and firmly connected.
- Check for loose, bent, broken, or incorrectly installed connector pins on the cables.

QUICKCHECK CE Application Problems

I tried to save engine/vehicle	٠	Make sure an Equipment ID is entered.
data and it would not save.	٠	Verify that the make, model, and serial
		number have been received. Data from
		equipment cannot be saved without an
		Electronic Dataplate that includes the
		make, model, and serial number.
I went into Review mode to	٠	The more records of saved data that are
review my saved data and the		on the device, the longer it will take to
application is slow.		view the saved data. Removing records
		from the device by an ActiveSync or by
		deleting unwanted records or equipment
		will speed up the application.
Data from deleted equipment is	•	Always ActiveSync all data to the PC
showing up in other equipment		before a delete equipment operation is

performed.

I cannot see the complete VIN, Software ID, or Engine Serial Number. • Tap on the VIN, Software ID, or Serial No data and a zoom box with the complete number should pop up.

If you encounter a problem with your QC5100 Handheld Computer, please contact your local Cummins distributor only after you have reviewed the previous list of Frequently Asked Questions, the updated Frequently Asked Questions in the QC5100 User's Manual. Information about your local Cummins distributor can be found at our web site: http://www.cummins.com.

Appendix C: Fault Codes

This section provides information about the engine and vehicle subsystem fault codes that you may receive from your vehicle. PID is the parameter identifier. SPN is the suspect parameter number. SID is the subsystem identifier. FMI is the failure mode identifier. Each PID, SPN, SID, and FMI is identified by a number. You may notice some numbers missing from the following tables, as NOT all numbers have been defined.

PID Number Range Supported

1 - 511*

* - Not all PID numbers are assigned by SAE. If a fault is read by QUICKCHECK CE with a PID number that is unassigned, it will have a description indicating either "Reserved - to be assigned" or "Description Not Available."

SPN Number Range Supported

1 - 1709*

* - To minimize the size of the QUICKCHECK CE databases, not all SPN descriptions are supported. If a fault is read by QUICKCHECK CE with an SPN number that is unassigned by SAE or unsupported in the database, it will have a description indicating either "Reserved - to be assigned" or "Description Not Available."

SID Number Range Supported

1 - 255*

* - Not all SID numbers are assigned by SAE. If a fault is read by QUICKCHECK CE with an SID number that is unassigned, it will have a description indicating either "Reserved - to be assigned" or "Description Not Available."

SAE J1587* and J1939 Failure Mode Identifiers (FMI)**

FMI Description

- 0 Data valid but above normal operational range
- 1 Data valid but below normal operational range
- 2 Data erratic, intermittent or incorrect
- 3 Voltage above normal or shorted high
- 4 Voltage below normal or shorted low
- 5 Current below normal or open circuit
- 6 Current above normal or grounded circuit
- 7 Mechanical system **NOT** responding properly
- 8 Abnormal frequency, pulse width or period
- 9 Abnormal update rate
- 10 Abnormal rate of change
- 11 Failure mode NOT identifiable
- 12 Bad intelligent device or component
- 13 Out of calibration
- 14 Special instructions
- 15 Data valid but above normal operational range (least severe)
- 16 Data valid but above normal operational range (moderately severe)
- 17 Data valid but below normal operational range (least severe)
- 18 Data valid but below normal operational range (moderately severe)
- 19 Received network data in error
- 20 Reserved for future assignment
- 21 Reserved for future assignment
- 22 Reserved for future assignment
- 23 Reserved for future assignment
- 24 Reserved for future assignment
- 25 Reserved for future assignment
- 26 Reserved for future assignment
- 27 Reserved for future assignment
- 28 Reserved for future assignment
- 29 Reserved for future assignment
- 30 Reserved for future assignment
- 31 Not available or condition exists

* - J1587 FMI numbers run from only 0 to 15.

** - FMI descriptions always follow the PID, SPN, or SID descriptions

in the detailed Fault Description zoom box.

Accel Ped Pos	the ratio of the current accelerator pedal position to the
	maximum
	position (in percentage)
ActiveSync	Microsoft synchronization technology software
Manager	
Boost Pressure	the gage pressure of air discharged from the turbocharger
	(in pounds per square inch or kiloPascals)
CAN 2.0B	the Bosch-defined Controller Area Network message format
	and hardware interface standard that J1939 is based on
Communicating	QuickCheck CE or PowerSpec CE is in the process of re-
-	establishing communications on the datalink after saving
	data
Cruise Set Spd	the velocity control system setting (in miles per hour or
	kilometers per hour)
Datalink Down!	QuickCheck CE or PowerSpec CE is not reading any data
	from the datalink
Disconnected	parameter data is not being read from the datalink
ECM	Electronic Control Module
Eng Cool Temp	the temperature of coolant in the engine cooling system (in
	degrees Fahrenheit or degrees Celsius)
Eng Oil Pres	gage pressure of oil in the engine lubricating system (in
-	pounds per square inch or kiloPascals)
Engine Speed	the rotational velocity of the crankshaft (in revolutions per
	minute)
Equipment ID	field containing the user's name of each vehicle entered into
	the handheld organizer
Failure Mode	the SAE-defined J1939/J1587 type of failure detected
Identifier	
Fuel Rate	the amount of fuel the engine consumes per unit of time (in
	gallons per hour or liters per hour)
Handheld	Synonymous terms for the QUICKCHECK 5100
device/handheld	
Initial	the parameter data has not yet been received
INLINE TM	another Cummins Inc. datalink adapter
INSITE TM	another Cummins Inc. service tool
Intake Manifold	the temperature of pre-combustion air supplied to the intake
	manifold (in degrees Fahrenheit or degrees Celsius)
J1587	a low-speed SAE-defined message format used on a J1708
	interface
J1708	the SAE-defined hardware interface for J1587 (and J1922)
	messages

Appendix D: Glossary

J1939	a high-speed, SAE-defined, CAN 2.0B based messaging
	format
Make	the manufacturer of the engine or vehicle subsystem
Max Road Spd	the maximum vehicle velocity limit (in miles per hour or
	kilometers per hour)
Model	the model of the engine or vehicle subsystem
No Adapter	QuickCheck 4 is not communicating with the adapter
Output Torque	the amount of torque available at the engine flywheel (in
	foot-pounds of force)
% Engine Load	the ratio of the current load of the engine to the maximum
	rated load (in percentage)
PID	Parameter Identifier, as defined in the SAE J1587 standard
SAE	Society of Automotive Engineers, the organization that
	establishes on-road and off-road motor vehicle standards
Saving	indicates that data is being stored in a new record
Serial No	the serial number of the engine or vehicle subsystem
SID	Subsystem Identifier, as defined in the SAE J1587 standard
Software ID	the software identifier of an ECM
SPN	Suspect Parameter Number, as defined in the SAE J1939
	standard
SyncReports	Synchronization software created by Cummins Inc. for
Process	transferring data from the QUICKCHECK 5100 to the PC
Total Eng Hrs	accumulated time of operation of the engine (in hours)
Total Fuel Used	accumulated amount of fuel used during vehicle operation
	(in gallons or liters)
Total Idle Fuel	accumulated amount of fuel used during vehicle operation
	while idling
	(in gallons or liters)
Total Idle Hrs	accumulated time of operation of the engine while idling (in
	hours)
Total PTO Hrs	accumulated time of operation of the power takeoff device
	(in hours)
Total Veh Dist	accumulated distance traveled by the vehicle during
	operation
	(in miles or kilometers)
Unavailable	data for the parameter is not available to read
VIN	vehicle identification number assigned by the vehicle
	manufacturer

Appendix E: Connector Pin-outs

Cable 3165160

DEUTSCH HD16 - 6 - 12S 6-position connector

- A J1587 +
- B J1587 -
- C Power +
- D NC
- E Ground F - NC
- $\mathbf{F} \mathbf{NC}$



DEUTSCH HD16 - 6 - 12S FROM PIN	DB25 Female TO PIN	FUNCTION
A	3	J1587 +
В	4	J1587 -
С	25	Power +
Е	23	Ground

Cable 3165159

DEUTSCH HD16 - 9 - 1939S 9-position connector

- A Ground
- B Power +
- C J1939 +
- D J1939 -
- E NC
- F J1587 +
- G J1587 -
- H NC
- J NC



DEUTSCH HD16 - 9 - 1939S	DB25 Female	FUNCTION
FROM PIN	TO PIN	
F	3	J1587 +
G	4	J1587 -
С	6	J1939 +
Е	7	J1939 Shield
D	8	J1939 -
A	23	Ground
В	25	Power +

