



Service Letter

SL: 40014
Date: 7 December 2009
Product: Compressors
Subject: Compressor Extended Warranty Plans

To avoid misinterpretation of our extended plans we added the below explanation. Should you have any doubts, as to the application of these plans, please contact **dannypoelmans@diicorp.com**

These plans are meant to give you an advantage over our competitors when securing sales and are free of charge to the customer.

Plans

Portable Compressor Airend Limited Extended Warranty

The earlier of sixty [60] months from shipment to, or the accumulation of **10,000 hours** of operation by the initial user.

This extended warranty is limited to defects in design or defective material or workmanship in rotors, housings, bearings and gears and is provided when all the following conditions are met (See "Restrictions" on page 1).

Ingersoll-Rand Platinum Drive Train Limited Extended Warranty

Platinum drive train pertains to the **Ingersoll-Rand** Engine and Airend combination (this means the IR branded engine or WIR machine designation).

The earlier of sixty [60] months from shipment to, or the accumulation of **10,000 hours** of operation by the initial user.

The starter, alternator, fuel injection system and all electrical components are excluded from the extended warranty. The Airend seal and drive coupling are included in the warranty but the Airend drive belts are excluded.

The optional warranty is automatically available when meeting the following conditions (See "Restrictions" on page 1).

Restrictions

Main restrictions connected with the validity of the plan is as mentioned in the warranty policy:

1. In case of the Airend; Airend will be returned to us assembled and all original seals intact.
2. Continued use of Doosan / IR parts, fluids, oils and filters.
3. Maintenance is performed at prescribed intervals by authorized and properly trained service engineers.

It is the customers responsibility to provide proof of compliance with these conditions when we require that information.

NOTE: Please use these extended plans to your advantage but explain the importance of the restrictions to your customer. Failure to comply with the restrictions will invariably lead to a denied warranty claim.