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**PC-12-009**  
**May 6, 2003**  
**Revised (10-12)**

## **MODULE FOUR CABLE STRAIN RELIEFS**

**MODELS AFFECTED:** G50 through G575

**SYMPTOMS:** Mod 4 Can Bus fault will appear on unit display and cause a shutdown.

**CAUSE:** Strain relief only offers one supporting screw, thus allowing cable to lose contact with the CB12 and Can Bus.

**REMEDY:** Replace Strain Relief

**ACTION:** Order Strain Relief and replace.  
Part No. 85626638

Dispose of original cap locally.

Warranty claims will be accepted until September 1, 2003 for parts, labor, and freight.

**Claims should refer to “CAMPAIGN 02-3”.**