



Utility Equipment
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Revised (10-12)
Subject: TSB PC9-027 Information

Doosan purchased Bobcat Company from Ingersoll-Rand Company in 2007. Any reference to Ingersoll-Rand Company or use of trademarks, service marks, logos, or other proprietary identifying marks belonging to Ingersoll-Rand Company in this manual is historical or nominative in nature, and is not meant to suggest a current affiliation between Ingersoll-Rand Company and Doosan Company or the products of either.

Some confusion exists about the Technical Service Bulletin PC9-027 published on March 28, 2006. The bulletin advises of a product improvement program being enacted by John Deere on 2 engine models being used in Utility Equipment Products (PE4024T in compressors and PE 5030T in Gensets). The injection pump outer spring has irregular coil spacing, which may result in fatigue fracture, which may cause engine failure.

The engine repair is beyond the expertise of those Utility Equipment Dealers who can do John Deere warranty repairs (and submit claims to Utility Equipment) because it involves the fuel system, special tools and specific fuel adjustments. Therefore, it is necessary for John Deere's authorized agents make the repairs. In order to expedite the repairs, John Deere has established several field teams dedicated specifically to this project that will travel to various locations and make repairs to engines in those areas.

John Deere has warranty registration data on the Utility Equipment Products powered with the affected engines. Their teams will use this data to contact owners as they work into the various areas. Their objective is to set up a repair site and have products brought to that location for repair. However, they will travel to customer locations as required.

Engines will be repaired as quickly as possible. Related failures that may occur before the repairs can be conducted will not be denied warranty.

John Placke (336-751-6870) is the contact point at Mocksville for any issues or questions pertaining to this project.

We regret the inconvenience of this project and invite any questions.

Refer to IRVantage / Customer Support / Technical Service Bulletins / Portable Compressors / 425 CFM and less to review the TSB PC9-027.

Sincerely,

A handwritten signature in black ink, appearing to read 'Steve Sadler', written over a light blue horizontal line.

Steve Sadler
Field Service Supervisor