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WARRANTY POLICY

Portable Air Compressors





CPN 22835953 (8/08) Rev. C Revised (10-12)

Warranty Procedure

Failures occurring within the warranty period must be reported to a Portable Power authorized warranty location. Consult your local phone book, visit website www.ircmg.com or call 1-800-633-5206 for the warranty location nearest you.

Make arrangements with that location to have the machine repaired per terms of the warranty statement. Warranty locations are authorized to travel to machines that were manufactured less running gear or machines which have 2 or more axles. Two-wheel machines must be presented at the warranty location for warranty repairs.

Components such as non-IR engines may require the engine manufacturer's representative to perform warranty repairs.

Portable Power locations can provide Parts, Service and Warranty repairs on Mitsubishi, John Deere and Volvo engines in Portable Power Equipment.

What the Warranty Covers

Failures which meet the criteria outlined below may be considered as warranty failures.

- **A.** Must occur within the published warranty period for the particular product.
- **B.** Must be the result of a recognizable defect with the part and/or the result of improper workmanship by the factory.
- **C.** Not listed under Non-Warrantable items or Vendor Components.

Non-Warrantable Items

The following items are not considered as warrantable items:

A. Fuel, hydraulic and lubricating oil, grease and anti-freeze. Air, fuel, hydraulic oil and lubricating oil filter elements,

and replacement parts as the result of normal use or wear.

- **B.** Failure of attachments not manufactured or supplied by Portable Power.
- **C.** Failures and progressive damage resulting from the use of a non-Portable Power approved part.
- **D.** Failures resulting from improper application, operation, and maintenance or repair practice.
- **E.** Damage resulting from negligence or accidents.
- **F.** Towing, hauling, loading or unloading costs.
- **G.** Loss or damage caused by carrier.
- **H.** Repairs required as the result of improper handling, storage or protection.
- **I.** Down time or lost production costs.
- J. Any cost of a replacement or backup unit.
- **K.** Telephone or other communication expenses.

Vendor Components not warranted by Doosan Infracore Portable Power

Vendor components which are warranted direct to the user-purchaser by the manufacturer, including but not limited to the following items are not warranted by Portable Power:

- Engines (other than Ingersoll Rand)
- Engine Starters, Generators/Alternators, & Regulators (other than Ingersoll Rand Engines).
- Selected Accessories Failures of these components are to be directed to the representative manufacturer's local service claims. Proof of purchase may be required for warranty.

www.doosanportablepower.com

Complete Warranty Registration Form and mail to:

Doosan Infracore Portable Power 1293 Glenway Drive Statesville, N.C. 28625

Attn: Field Service Warranty Department

Note: Completic warranty. Model Unit S/N Date Delivered		orm validates	
DEALER/OWNI Owner has beer manual and und maintenance, go precautions. []	n instructe lerstands ¡ eneral ope	d and/or has proper preve ration and s	read the
The warranty ar reviewed and ur		by the owne	
Dealer Signatur	e:		Date:
Owner Signatur	e:		Date:
Owner Name:			
Address: City:			
County: State:		Zip:	
Telephone: ——			

Note: Doosan Infracore Portable Power reserves the right to make design changes or modifications of Portable Power products at anytime without incurring any obligation to make similar changes or modifications on previously sold units.

1293 Glenway Drive Statesville, N.C. 28625

DOOSAN INFRACORE PORTABLE POWER COMPRESSOR WARRANTY

Portable Power, through its distributors, warrants to the initial user that each portable air compressor manufactured by it, will be free of defects in material and workmanship for a period of the earlier of twelve (12) months from shipment to or the accumulation of 2,000 hours of service by the initial user, or eighteen months from date of delivery from factory to the distributor, whichever occurs first.

Portable Power airends will be free of defects in material and workmanship for a period of the earlier of twenty four months from shipment to or the accumulation of 4,000 hours of service by the initial user. The warranty against defects will include replacement of the complete airend, provided the original airend is returned assembled and unopened.

Portable Power Airend Limited Optional Warranty - The earlier of sixty (60) months from shipment to or the accumulation of 10,000 hours of service. The optional warranty is limited to defects in rotors, housings, bearings and gears and is automatically available when meeting the following conditions:

- The original air end is returned assembled and unopened.
- 2. Continued use of genuine Ingersoll Rand parts, fluids, oil and filters.
- Maintenance is performed at prescribed intervals.

Oil-Free airends are fee-based and may require a maintenance agreement. Formal enrollment is required.

Ingersoll Rand engines will be free of defects in material and workmanship for a period of the earlier of twenty four months from shipment to or the accumulation of 4,000 hours of service by the initial user.

Portable Power Platinum Drive Train
Warranty (Optional) – Platinum drive train
(Ingersoll Rand Engine and Airend combination)
will be free of defects in material and
workmanship for a period of the earlier of sixty
(60) months from shipment to, or the
accumulation of 10,000 hours of service. The
starter, alternator, fuel injection system and all
electrical components are excluded from the
extended warranty. The airend seal and drive
coupling are included in the warranty (airend
drive belts are not included).

The optional warranty is automatically available when meeting the following conditions:

The original airend is returned assembled and unopened.

Continued use of genuine Ingersoll Rand parts, fluids, oil and filters.

Maintenance is performed at prescribed intervals.

It is the obligation of the user to provide verification that these conditions have been satisfied when submitting warranty claims.

Limited Corrosion Warranty (Optional) - The earlier of sixty (60) months from shipment to or the accumulation of 10,000 hours of service. The optional warranty is limited to corrosion of canopy, exterior sheet metal (sidewalls) and belly pans.

The Corrosion warranty is available at an additional fee, only for models Air Source and Air Source Plus. Consult the authorized Sales or Service representative for availability and pricing. Formal enrollment is required.

Portable Power will provide a new part or repaired part, at its election, in place of any part, which is found upon its inspection to be defective in material and workmanship during the period prescribed above.

Such part will be repaired or replaced without charge to the initial user during normal working hours at the place of business of a Portable Power distributor authorized to sell the type of equipment involved or other establishment authorized by Portable Power. User must present proof of purchase at the time of exercising warranty.

The warranty does not apply to failures occurring as a result of abuse; misuse, negligent repairs, corrosion, erosion and normal wear and tear, alterations or modifications made to the product without express written consent of Doosan Infracore Portable Power; or failure to follow the recommended operating practices and maintenance procedures as provided in the product's operating and maintenance publications.

Accessories or equipment furnished by Doosan Infracore Portable Power, but manufactured by others, including, but not limited to, engines, shall carry whatever warranty the manufacturers have conveyed to Doosan Infracore Portable Power and which can be passed on to the initial user.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, (EXCEPT THAT OF TITLE), AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.